Competence and Quality

A high quality of medicine, care and service for our region - this is the basis of our patient care. Personal and specialized qualifications create our standards to optimize our tasks, and are used in the best interest of our patients. Regular internal and external training continually develops our knowledge. Quality management is our way of life and our daily work. We improve ourselves constantly, based on criticism and suggestions from patients, relatives and staff.

Care and Tolerance

We respect our patients’ wishes and dignity, and we will deal with you in a manner that is friendly, open and respectful. We devote our attention to our patients and their families, we are open to your needs and worries, and we offer our support in dealing with sickness, pain and death. We show tolerance in our dealings with people, and we respect all religions and cultures.

Together we’re strong

All our staff makes up the Kliniken Nordoberpfalz AG team, so that every individual is an important part of our clinics. We practise fair dealings between the different job definitions, for the good of our patients and staff. We deal with each other constructively as partners in openness, honesty, and trust, creating a positive work environment and acceptance on all sides. We require independent, responsible thinking and acting, so that our staff can be committed and motivated in their work. Good cooperation with our external partners is important to us.

Efficiency and Environmental Awareness

We use our available resources efficiently and responsibly. To us, environmental protection means health protection and retaining an intact environment for ourselves and the generations to come. We use synergy effects and ensure cost-awareness in our work and optimization of procedures, thus guaranteeing the efficiency of our clinics.

Note: The German version of this text uses male definitions of persons, but we want you to know that we speak equally of females. This differentiation does not exist in English.